

EIRCODE & LOC8 CODE FOR EMERGENCY USE – IMPORTANT PUBLIC GUIDANCE NOTES –

1. Check that your Eircode points to EXACTLY the correct location on the map using Eircode Finder <https://finder.eircode.ie>
2. Try to **navigate to it using Google Maps** checking:
 - That it is **supported in Google Maps** – it may not be if a new or updated property (Google Maps do not update the Eircode database regularly).
 - That, if supported, it guides a user to **the right location via the right entrance** – especially important if access to your property is complicated or a long way from the building itself.
3. Do the same checks for **vulnerable family, friends & neighbours**

IF ANY OF 1, 2 OR 3 ABOVE IS A PROBLEM OR YOU HAVE NO EIRCODE OR IF YOUR NORMAL ENTRANCE IS BLOCKED IN BAD WEATHER, THEN SEE POINTS 8 & 9 BELOW

4. If you wish to remember your Eircode then do so BUT it is better to ensure you **SAVE OR DISPLAY IT SOMEWHERE** where it can be visually accessed by you **AND OTHERS** in the event of an emergency. There is no point struggling to remember your code in the heat of an emergency without being able to find it quickly OR others, who are calling the emergency services for you, being unable to find it either. **SAVE & DISPLAY IT SO EVERYONE CAN USE IT.**
5. An Eircode is **NO USE WITHOUT AN ADDRESS**. When you call 999/112 they will want to confirm the address with you after you have given the Eircode. Make sure you **DISPLAY YOUR FULL POSTAL ADDRESS WITH YOUR EIRCODE** so others (who may not know the address) have visual access to it too.
6. **YOU DO NOT NEED TO HAVE AN EIRCODE TO CALL 999/112** – call takers are well practiced in validating addresses and getting directions. However, having a pre-checked Eircode or a Loc8 Code (see below) will help.
7. If you have any problems with your Eircode email hello@eircode.ie AND contact your local TD/Councillor.
8. If you do not have an Eircode OR if it is wrong, if it points to the wrong location, is not supported by Google, you want a different entrance used OR if when used for navigation it leads the user away from the correct property entrance, then **use a Loc8 Code which is also supported by the Ambulance Service**. You can get a Loc8 Code for your property, your entrance OR any location at www.loc8.ie or using the free **point8** app. When you get a Loc8 Code **DO NOT RELY ON IT UNTIL YOU FIRST CHECK IT FOR THE CORRECT LOCATION AND HOW IT WORKS IN NAVIGATION** using www.loc8.ie “Map A Code” & then “Display In Google Maps” OR using a Garmin SatNav OR the **point8** app. Once you have checked it then display it with your address the same as suggested in Point 5 above for Eircode.
9. 1st responders or others wanting to use an **Eircode in a Garmin satnav** use www.loc8.ie/go to convert

YOU CAN GET A LOC8 CODE FOR YOUR PROPERTY, YOUR ENTRANCE OR ANY LOCATION AT WWW.LOC8.IE OR USING THE FREE POINT8 APP

